

How Agility works with Housing Authorities

Agility currently handles the after-hours support for Many Housing Authorities' residents. The residents contact Agility with their issues. If the situation needs addressed immediately Agility contacts a manager or tradesmen.

Otherwise a ticket is logged and forwarded to the Housing Authority the following morning.

- 📌 24/7 support for Elevator Emergency Services.
- 📌 Trouble Ticket Reporting for Managers and Tradesman. Ensure managers and tradesman have accurate and timely information.
- 📌 Provide Daily Reports and Logs for all calls. In addition, all calls are recorded.

